

## Product End-Of-Life Notification

# MultiTech Conduit® 3G HSPA+ Programmable Gateways

## Replacement Models Available



Date: September 8, 2021

### Product End-Of-Life Notification (PEOL) Number

PEOL 09082021-00

#### I. Summary

MultiTech announces an immediate change in status from **Near-End-of-Life (NEOL)** to **End-of-Life (EOL)** for the following MultiTech Conduit model numbers:

- 3G HSPA+ Models

Recommended replacement products are available.

#### II. Key Dates

**Near-End-of-Life (NEOL):** October 6, 2020

**Last Time Buy:** March 1, 2021 (or while supplies last)

**End-of-Life (EOL):** September 8, 2021

#### III. Part Numbers Impacted

##### MultiTech Conduit Programmable Gateway, 3G HSPA+ Models

EOL Ordering Part Number	UPC	Recommended Replacements	UPC
MTCDT-H5-247A-868-EU-GB	789407365539	MTCDT-L4E1-247A-868-EU-GB	789407371196
MTCDT-H5-246A-868-EU-GB	789407367175	MTCDT-L4E1-246A-868-EU-GB	789407371219
MTCDT-H5-247L-US-EU-GB	789407364266	MTCDT-L4N1-247A-US MTCDT-L4E1-247A-EU-GB	789407371851 789407371295

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EOL Ordering Part Number	UPC	Recommended Replacements	UPC
MTCDT-H5-247A-US-EU-GB	789407365324	MTCDT-L4N1-247A-US MTCDT-L4E1-247A-EU-GB	789407371851 789407371295
MTCDT-H5-246L-US-EU-GB	789407364457	MTCDT-L4N1-246A-US MTCDT-L4E1-246A-EU-GB	789407371813 789407371264
MTCDT-H5-246A-US-EU-GB	789407365263	MTCDT-L4N1-246A-US MTCDT-L4E1-246A-EU-GB	789407371813 789407371264

*Product specifications are subject to change without notice.*

MTCDT models are encryption items. U.S. Export Administration Regulations have special restrictions on the export of encryption items; please refer to these regulations. Any export of commodities, technology, or software must be exported from the United States in accordance with the Export Administration Regulations. Export or diversion contrary to U.S. law is prohibited.

#### IV. Product Description

The MultiConnect Conduit family of products is the industry’s most configurable, manageable, and scalable cellular communications gateways for industrial IoT applications. Network engineers can remotely configure and optimize their Conduit performance through DeviceHQ®, the world’s first IoT Application Store and Device Management platform.

The award-winning MultiConnect Conduit is an indoor industrial gateway, ideal for environments that require metal casing for protection against particles and debris and require an industrial temperature range.

## V. Product Comparison

	EOL Models		Recommended Replacements	
	MTCDT-H5 Models	MTCDT-L4N1 Models	MTCDT-L4E1 Models	
<b>Performance</b>	3G HSPA+	4G LTE Category 4	4G LTE Category 4	
<b>Fallback</b>	2G GPRS	3G HSPA+	3G HSPA+, 2G GPRS	
<b>Region</b>	Global	North America	Europe	
<b>Module</b>	MTSMC-H5 Telit HE910-D	MTSMC-L4N1 Telit LE910C4-NF	MTSMC-L4E1 Telit LE910C4-EU	
<b>SIM</b>	Mini SIM (2FF)	Mini SIM (2FF)	Mini SIM (2FF)	
<b>mPower Software Version</b>	MTCDT 1.4.1 and higher	MTCDT 5.0.1 and higher	MTCDT 5.0.1 and higher	
<b>3G Frequency Bands (MHz)</b>				
B1 (2100)	X		X	
B2 (1900)	X	X		
B3 (1800)			X	
B4 (1700 AWS)	X	X		
B5 (850)	X	X		
B6 (800)				
B8 (900)	X		X	
B19(850)				
<b>2G Frequency Bands (MHz)</b>				
B2(1900)	X	X		
B3 (1800)	X		X	
B5 (850)	X	X		
B8 (900)	X		X	

Product specifications are subject to change without notice.

## VI. 3G Network Sunset

There is a shift taking place in the world of IoT communications as the telecommunications companies that operate cellular networks migrate to LTE technology. In order to free up spectrum space, many wireless carriers are implementing 2G shutdowns, and in some cases, 3G shutdowns. This means these specific communication bands will soon be obsolete, and the businesses that rely on them for their IoT applications will need to move on to LTE solutions within the next few years. LTE features superior data transfer capacity and speed, so the upgrade will improve efficiency across many industries.

Making the transition from legacy communication technologies to LTE requires a strategic migration plan and the right products to meet business needs. IoT applications vary greatly, so MultiTech provides businesses with specialized products that utilize the LTE standard and minimize disruptions. Our products are fully certified and carrier-approved, so they will seamlessly integrate into your existing operations. To learn more about our approach to changing communications standards, read our Full-Line Brochure.

For more information, visit:

2G & 3G Cellular Networks are Migrating to LTE and Retiring Older Technology

<https://www.multitech.com/landing-pages/events/campaigns/promotions/technology/2g-migration/2g-cellular-migration-generic-2016-11>

MultiTech Cellular IoT Solutions

[https://www.multitech.com/documents/publications/brochures/MT\\_Brochure\\_Product\\_Industrial\\_Cell\\_6pg\\_50t\\_h\\_2020-01-20.pdf](https://www.multitech.com/documents/publications/brochures/MT_Brochure_Product_Industrial_Cell_6pg_50t_h_2020-01-20.pdf)

## VII. Warranty and Support

MultiTech will provide technical support and repair or exchange of the products listed in this announcement through the warranty period of the installed device. However, no firmware/software updates or maintenance releases will take place post NEOL date.

### Technical Support Services

At MultiTech, we're committed to providing you personalized attention and quality service while providing you a quick response to your product support needs. We have several options of support for you to choose from. For additional information on Support Services as well as other service offerings, please contact your MultiTech representative or visit [www.multitech.com/support.go](http://www.multitech.com/support.go)

### VIII. Suggested Action Plan

We recommend the following actions be taken:

- Forward this announcement to others within your organization who are actively involved in the sale or support of the devices listed in this announcement.
- Remove discontinued/EOL models from your pricing system and website.

### IX. Additional Information

If you have any questions or require additional information on this End-of-Life Notification, please contact your MultiTech sales representative.

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